



Visitation Policy & Procedures

Policy Statement

The health and well-being of our patients and employees are always our top priority. Therefore, we continue to take extraordinary precautions to ensure our campus remains guarded against the spread of COVID-19. We continue to follow the precautions and guidelines provided to us by the CDC, CMS, and state and federal authorities.

Our campus allows visitation of all patients and residents. The visitation will be person-centered, consider the resident's physical, mental, and psychosocial well-being, and support their quality of life. Exceptions will be in accordance with current CMS directives and CDC recommendations, or as directed by state government (whichever is more stringent).

Core Principles to Follow During Visitation:

- Complete Screening at Front Desk Prior to Entry.
- Practice good Hand Hygiene.
- Keep mask over mouth and nose.
- Social Distancing – 6 feet between persons.
- Limit your movement and refrain from walking around different halls of the campus.
- Immediately inform the campus if you develop a fever or symptoms consistent with COVID-19 or test positive for COVID-19 within 14 days of a visit to the facility.

Visitor Vaccination

While not required, visitors are strongly encouraged to become vaccinated. Vaccination has proven to be a safe and effective method of preventing spread and serious illness of COVID-19. Information regarding vaccinations, including where visitors may obtain vaccinations, is available on the Florida Department of Health website:

https://floridahealthcovid19.gov/vaccines/vaccine-locator/?utm_source=floridahealth.gov&utm_medium=referral&utm_campaign=covid-19&utm_term=information+covid-19+vaccine&utm_content=trending_topics

Outdoor Visitation:

- Outdoor visitation is preferred.

Indoor Visitation:

- **Guidelines for Patients WITHOUT a Roommate:**

For patients/residents without a roommate, while abiding by the requirements of this policy, residents are permitted to have unlimited indoor visitation, without restriction to the frequency of visits, the number of visitors (unless the number reaches a point that would cause a health or safety issue for the available space that the visit is occurring in), and visits are not required to be scheduled in advance. These visits will normally occur inside the resident's room. However, there are multiple outdoor and indoor locations that are available to be used for visits on a first come, first serve basis.

- **Guidelines for Patients WITH a Roommate:**

For residents with a roommate, there is no restriction to the frequency and length of visits. In addition, the number of visitors and visits are not required to be scheduled in advance. Depending on the medical condition and vaccination status of the roommate, there is a chance the visit will be required to take place at an alternate location. The facility has multiple outdoor and indoor spaces designated for this purpose and are available on a first come, first serve basis. If all the available alternate visiting spaces are occupied at the time of your visit, you will then be permitted to conduct the visit inside the resident's room. Additional infection control precautions may be required, such as the utilization of additional personal protective equipment, beyond what is normally outlined in this policy.

- **Visitation Restrictions for Patients on Transmission Based Precautions or Quarantine:**

If a patient is on Transmission-Based Precautions or Quarantine, it is strongly recommended that no visitation occur, but visitation is not prohibited. If a patient chooses to have a visitor while on Transmission-Based Precautions or Quarantine, the visitor will be made aware of the potential risks of conducting the visit and the precautions necessary to visit the patient.

- **Visitation Restrictions During an Outbreak Investigation:**

An outbreak investigation occurs if there is one or more new COVID-19 cases detected among staff or patients. During an outbreak investigation, it is strongly recommended that no visitation occur, but it is not prohibited. If a patient chooses to have a visitor during an outbreak investigation, the visitor will be made aware of the potential risks of conducting the visit and the precautions necessary in order to visit the resident. Visitors must follow all necessary infection prevention and personal protective equipment procedures during the visit as required by the campus. Please note that during an Outbreak

Investigation, the local health authorities may impose additional restrictions in addition to those outlined in this policy.

We appreciate your patience and understanding during the COVID-19 pandemic as we work to keep your loved ones and our employees safe. We understand how challenging this time has been for patients, residents, families, and staff.

Please contact facility administration for any questions.